

MAKE IT STICK

HEALTHCARE STORAGE EXPERT

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Dustin Patterson | Regional Sales Manager
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Beyond Clean Healthcare Storage Expert™:

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Over the last five months, we have discussed how to approach project management, from identifying issues to rolling out solutions. This month we will discuss some tips for how to sustain the changes so that you recognize the full benefits of your project.

Implement visuals to track progress. Dashboards tracking the goals you are trying to achieve can help rally the team around common goals. Checklists can also be implemented (for example, a checklist for environmental conditions in sterile storage) to help ensure that needed activities are regularly done and tracked.

Assign individuals/teams to be responsible for activities that support the processes and policies you are trying to embed into your department. In addition, turn these activities into metrics for your staff to achieve for their annual review. By adding these metrics to your team's annual review, the staff member responsible for the metric(s) will stay on it and it will give you the motivation to track their progress.

Celebrate Wins. This may sound silly, but it has a purpose. Celebrating wins helps keep your team on track, shows them that the changes that have been made are important, and helps create a desire to keep up with the changes made for the long term.

It is easy to fall back into old habits once new processes and policies have been implemented. Fully understanding the issues you are solving, getting leadership buy-in, educating your staff, and tracking metrics can help you achieve your goals. This process is not always easy and can get messy and complicated but trust the process and you will see positive gains.

Have more healthcare storage questions? Contact Dustin at: dustin.patterson@logiquip.net

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DUSTIN PATTERSON

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Dustin Patterson is currently the Mid-West Regional Sales Manager with Logiquip Healthcare Storage Solutions, a leading provider of high-quality, future focused storage systems designed exclusively for use in the healthcare environment. Logiquip is based out of Kalamazoo, MI and has served healthcare organizations across the US for 30 years. Dustin brings over 12 years of experience in space planning and healthcare storage. He has acted on behalf of Logiquip as the vendor liaison to the AHRMM Wisconsin Chapter, a leading membership group for healthcare supply chain professionals. Working closely with many hospitals and surgery centers, Dustin has developed tailored solutions using a mix of best practices, Lean principles, and industry-leading storage equipment. He has also worked with many Sterile Processing Departments to maximize storage spaces, balancing trade-offs between high-capacity storage layouts and workflow efficiencies.

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