

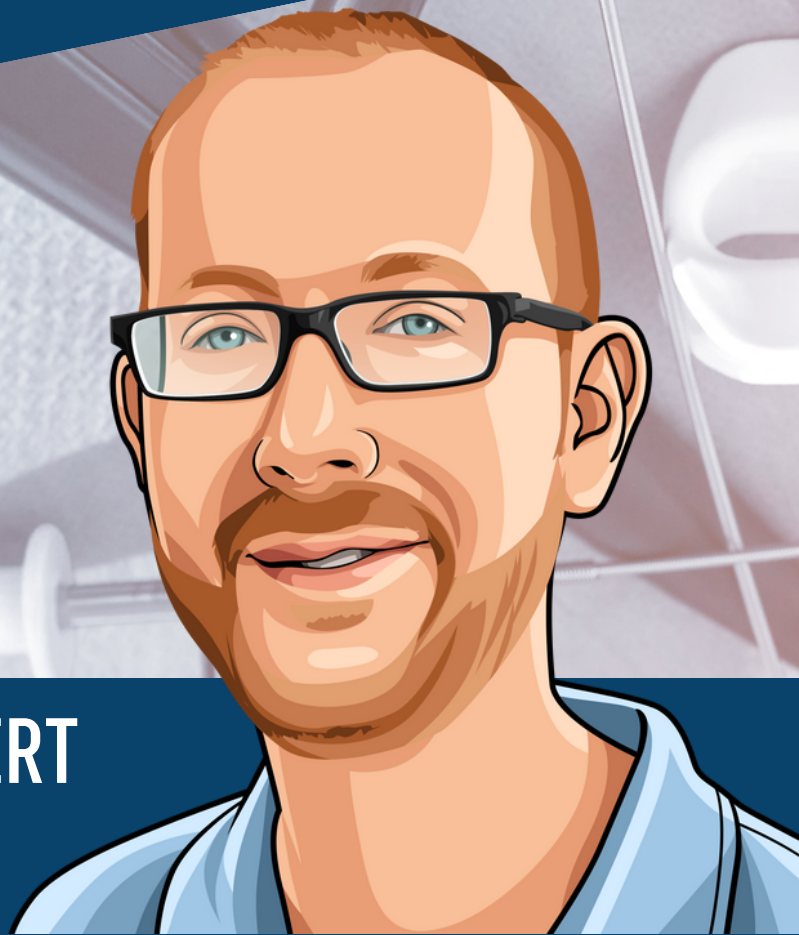


ARE YOUR DEVICES SHOWING
EARLY WARNING SIGNS
OF DAMAGE?

FLEXIBLE ENDOSCOPE EXPERT



BEYOND
CLEAN



Michael Matthews
Director of Customer Training and
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Beyond Clean Flexible Endoscope Expert™:

Are Your Devices Showing Early Warning Signs of Damage?

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When the ‘change oil’ light comes in your car, do you wait for the car to stop working before heading into the shop? Unfortunately, this reactive approach is fairly common when it comes to surgical device repair, because of a couple key reasons:

- **Not enough inventory:** Healthcare facilities often do not have enough devices to cover their surgical case volumes. Given the cost of a new scope, it’s important for decision-makers to be strategic in their purchasing. However, purchasing fewer scopes initially promotes overuse, prevents proactive maintenance, and ultimately increases the number of reactive repairs. Reactive repairs also typically cost more and are a significant source of stress for frontline workers – which no one wants!
- **Not knowing what to look for:** Healthcare facilities typically do not receive training on the early warning signs that a scope needs maintenance, which can lead end-users to keep using a scope until it breaks completely. Not only is this more expensive, since catastrophic damage is more expensive than catching it early, but it also creates risk for patients. Scopes can be damaged in subtle ways that still allow them to “function,” but make them impossible to clean properly.

The good news? There’s an easy way to overcome both issues – and it’s not buying more scopes! It starts with some simple education for both front-line users and SPD staff to be able to detect early warning signs of damage.

Here is a direct link to [Preventive Maintenance Inspection Worksheets](#) to assist facilities in understanding what early warning signs to look for when implementing a preventive maintenance program for your surgical devices.

Beyond Clean Flexible Endoscope Expert™ Biography:

Michael Matthews

Director of Customer Training and Education



Michael Matthews, MBA, CLSSGB, CRCST, CIS, CHL currently serves as the Director of Customer Training and Education for Agiliti. He previously served as Director of Clinical Education and Training for Northfield Medical in addition to former roles of Territory Manager for the Little Rock, Arkansas area, and a Clinical Education Manager for the southeast region. Before working at Northfield, Michael served as the manager for sterile processing at Baptist-Health Medical Center-Conway in Arkansas. During this time, Michael also served as an Infection Preventionist on a PRN basis to consult on reprocessing services throughout the Baptist-Health system. Michael has previously served as a Sterile Processing Technician at Jewish Hospital & St. Mary's Healthcare (Catholic Health Initiatives) (2012-2013), Baptist East Hospital (2011-2012), both in Louisville, KY, and system manager for sterilization and high-level disinfection at Conway Regional Medical Center (2013-2016). He holds three Healthcare Sterile Processing Association (HSPA) certifications for sterile processing. Michael has also served as a subject matter expert and participated in exam development for HSPA. Michael holds an MBA and has also been certified as a Lean Six Sigma Greenbelt. He has published articles in Infection Control Today, Becker's Hospital Review, Healthcare Purchasing News, as well as several LinkedIn articles in the sterile processing community. Michael is a former cohost of the Beyond Clean podcast, the premier podcast for sterile processing professionals throughout the world.

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